LASER TUBE NOT FIRING

Every once in a while, especially after a windows update, your laser may turn on but not fire.

If this happens Follow these steps in this exact order and it will solve the problem.

1. Shut down computer
2. Unplug USB
3. Turn on computer
4. Open UCP
5. Plug in USB
6. Power on laser

If this does not fix the issue, give us a call at 817-261-7256

Please have the age of the tube ready if you can. Each tube has a small black tag with a date on it. If the tube is close to 5 years old or older it may need to be recharged but we can help figure this out.

OTHER THINGS TO CHECK

1. Are all 4 optics clean and reflective – refer to locating your optics guide
2. Focus using the focus tool, turn off auto focus
3. Make sure the arm is square – refer to checking the square of the X axis arm
4. Beam alignment – refer to beam alignment VLS/PLS
5. Check if the table is level by focusing with the focus tool to each corner.